BUILDING OUR FUTURE: THE WAY FORWARD

At The Arc San Francisco, we strive to be the leader in advancing lifelong learning and achievement for the adults with developmental disabilities we serve.

"Future Forward" is a three-year strategic roadmap designed to:

- **Build** a stronger organization that fulfills our mission by improving client services, leveraging our resources and increasing our impact;
- **Strengthen** operations, inspire innovation, drive alignment and engagement among our stake-holders and provide measurable results;
- **Redefine** how we envision the future for individuals with disabilities through a culture and ecosystem that embraces innovation, opportunity, integrity and accountability.

LEARN GROW WORK ACHIEVE

Our success is based on the continual process of learning, growing and working together to achieve our common goals.



Mission

The mission of The Arc San Francisco is to transform the lives of adults with developmental disabilities by advancing lifelong learning, personal achievement and independence.

Vision

An inclusive world in which all individuals with developmental disabilities can thrive.

Programs & Services at The Arc San Francisco

(San Francisco County)

Comprehensive Community Services:
-Continuing Education
-Integrated Work Services
-Community Training Services
-Seniors Services
Employment Assessment
Job Placement and Coaching
Friends Like Me Recreation

Health & Wellness:
-Assessment
-Fitness
-Case Management
Residential Services:
-Independent Living
-Supported Living
-Housing Advocacy

(San Mateo County)
-Continuing Education
ArtReach Studios
Integrated Work Services

(Marin County)
Comprehensive Community Services:
-Continuing Education
-Integrated Work Services
-Community Training Services

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The Arc San Francisco

For people with intellectual and developmental disabilities

San Francisco I Marin County I San Mateo County

SF Campus: 1500 Howard St. San Francisco, CA 94109 415-255-7200

www.thearcsf.org

FUTURE FORWARD



LEARN



GROW



ACHIEVE



WORK

2016-2020
STRATEGIC PLAN

THE ARC SAN FRANCISCO

FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES I WWW.THEARCSF.ORG

CLIENT SUCCESS

OPERATIONAL EXCELLENCE

TRUST & TRANSPARENCY

THE ARC SAN FRANCISCO STRATEGIC PLAN FY 2016-2020



CLIENTS

Strategic Objective

Be the leading resource for adults with developmental disabilities to achieve their highest potential.

Key Initiatives

Implement true Client-Centered Planning through more individualized, technology-enabled and measurable tools and supports.

Increase and Enhance Client Opportunities by expanding educational, vocational, career and enrichment opportunities that foster exploration and the achievement of personal goals.

Grow and Optimize our Health and Wellness Services by increasing enrollment, adding staff and expanding the scope of our case management.

RESOURCES

Strategic Objective

Improve services for Arc clients by leveraging our key resources.

Key Initiatives

Recruit, Recognize, Reward and Retain our Staff Recruit highly qualified staff who are recognized, trained, evaluated and compensated appropriately.

Optimize Real Estate Assets to ensure properties meet needs and are appropriately deployed and maintained.

Expand and Create new Funding Streams, consistent with our organization's mission and vision, that enable new client opportunities and ensure sustainability.

A DYNAMIC APPROACH TO ACHIEVING OUR GOALS

This strategic plan is a living document that is intended to spark meaningful dialogue and informed decision-making today and in the years ahead. Our methodology encompasses our vision and values, plus the proven methods and measures that will ensure we continue to respond thoughtfully and strategically to our evolving demographic, policy and fiscal challenges.

ENGAGEMENT

Strategic Objective

Support client success by engaging client families and support networks.

Elevate agency brand to increase our social impact and organizational cohesion.

Key Initiatives

Engage constituents from client families and circles of support to ensure collaboration and alignment with client and agency goals.

Rebrand, Rename, Reposition our brand to ensure we represent who we are, what we do and what we stand for, driving internal alignment and social goals.

